

FIGURE 1: ShopLive System Overview

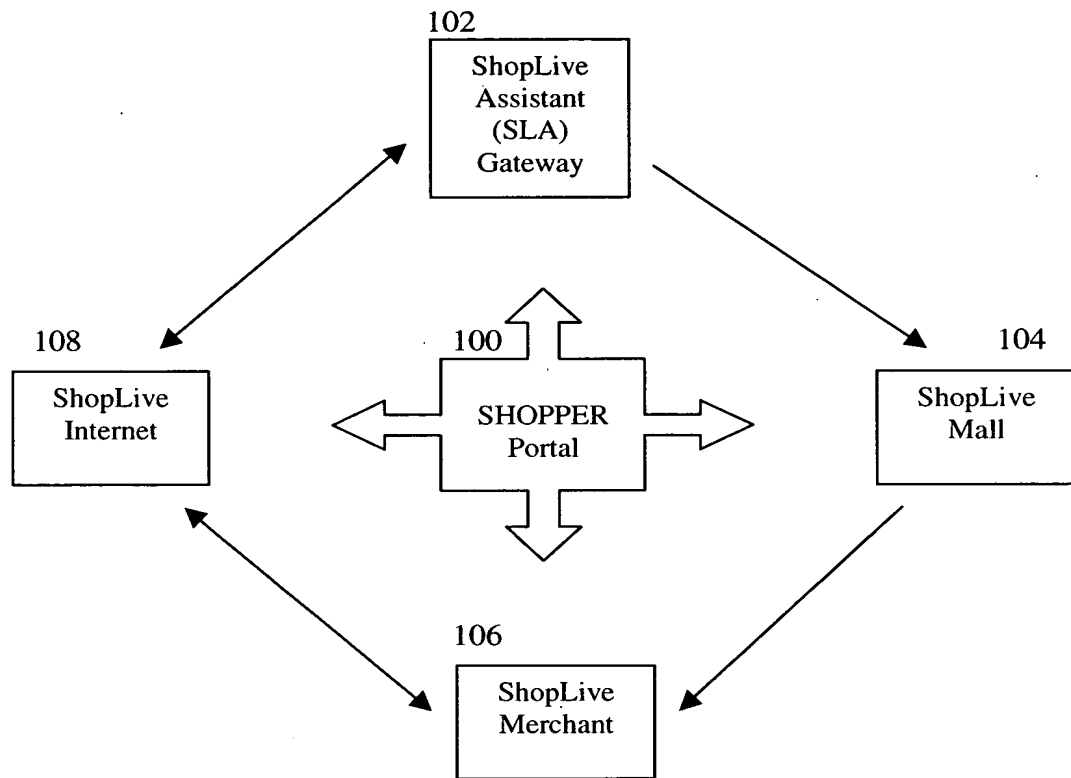
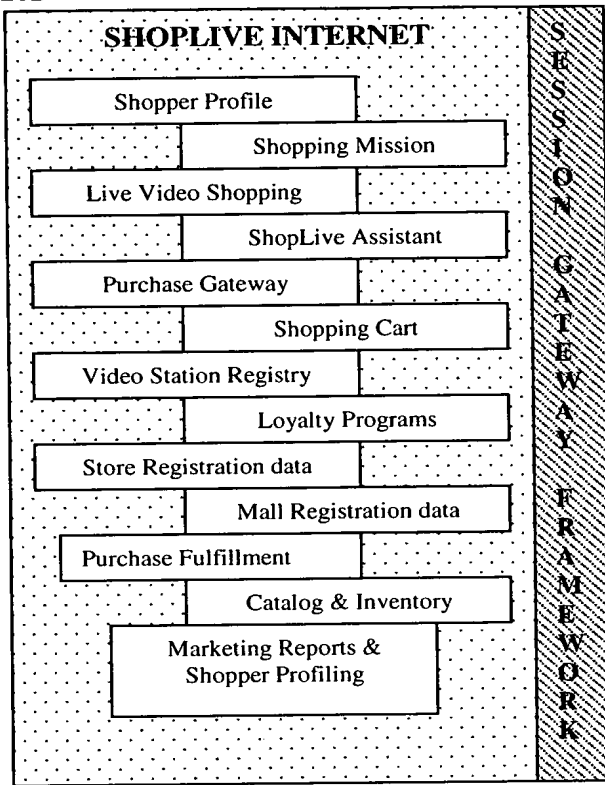


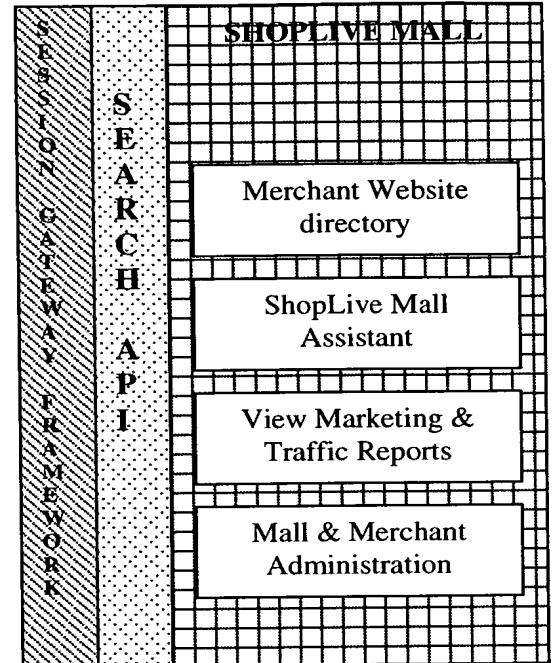
FIGURE 1: ShopLive System Overview

FIGURE 2: SHOPLIVE IMPLEMENTATION MODEL

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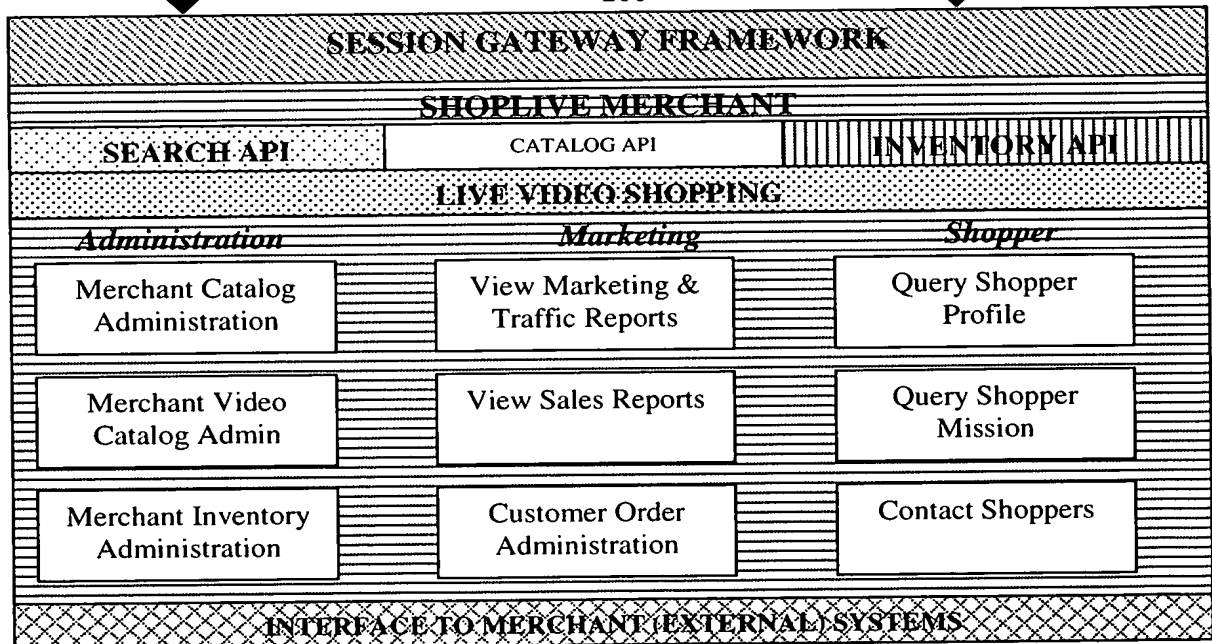


FIGURE 3: ShopLive Video

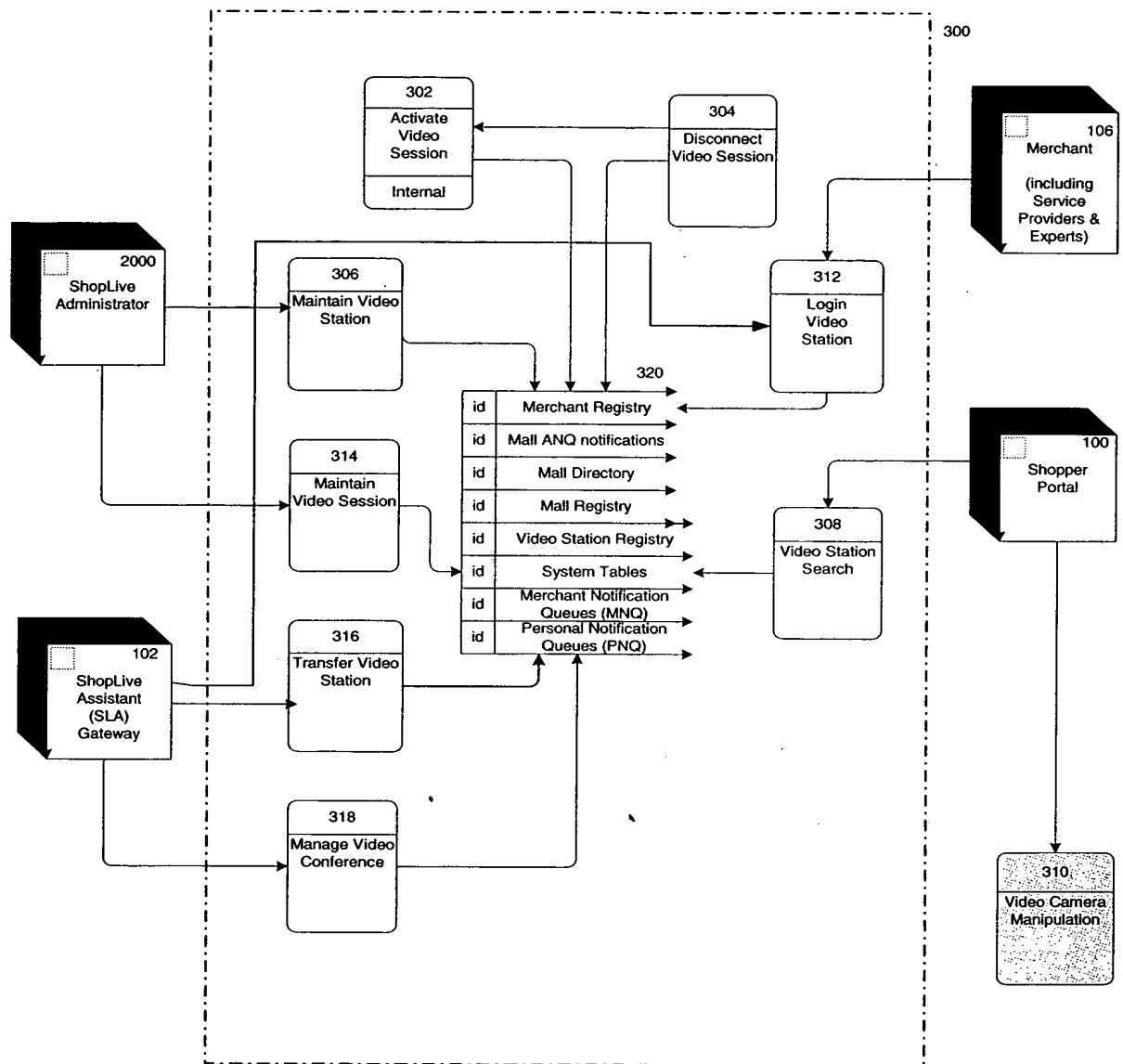


FIGURE 4: Shopping Mission

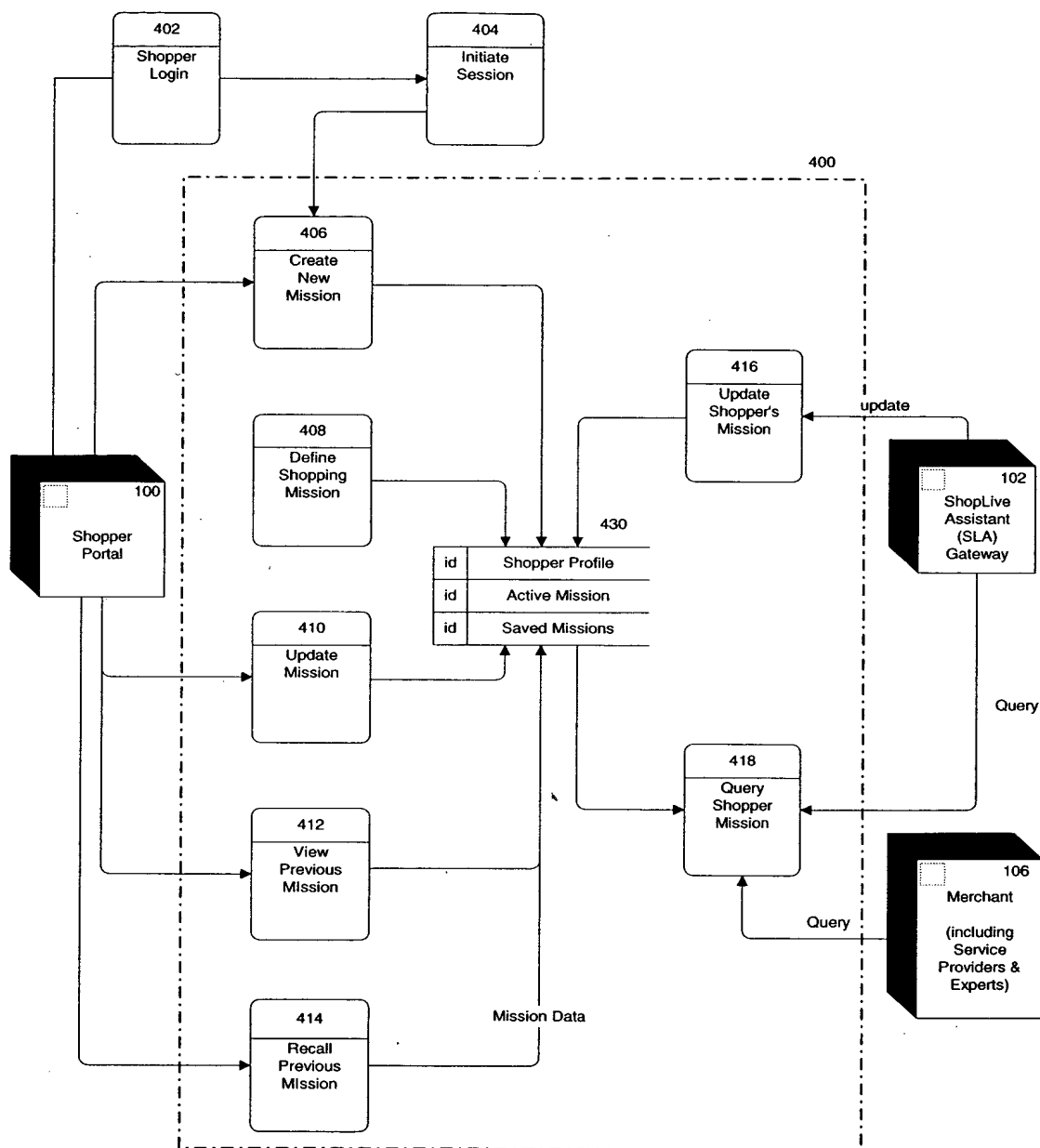


FIGURE 5: Shopper Profile

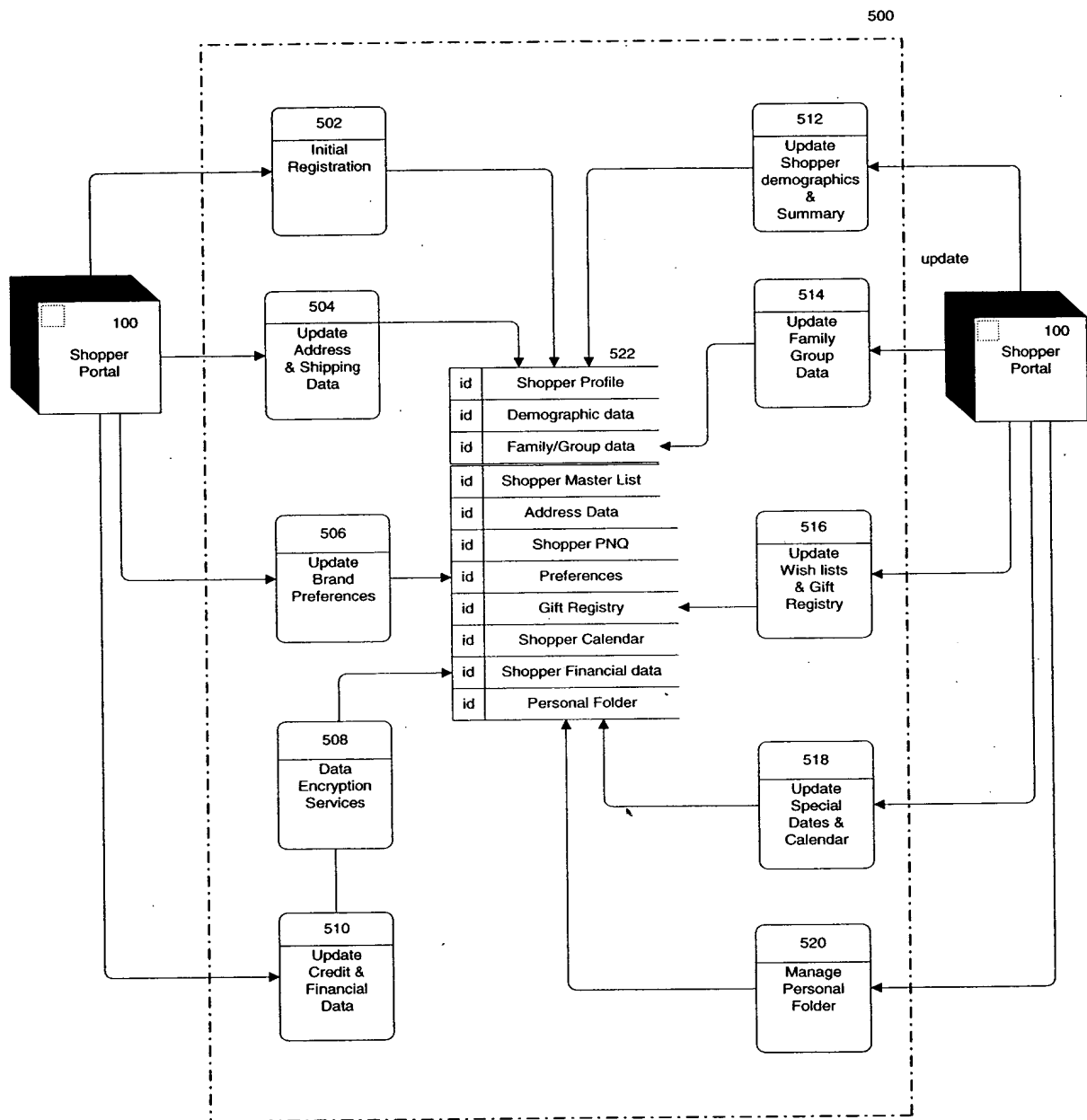


FIGURE 6: ShopLive Assisted Shopping

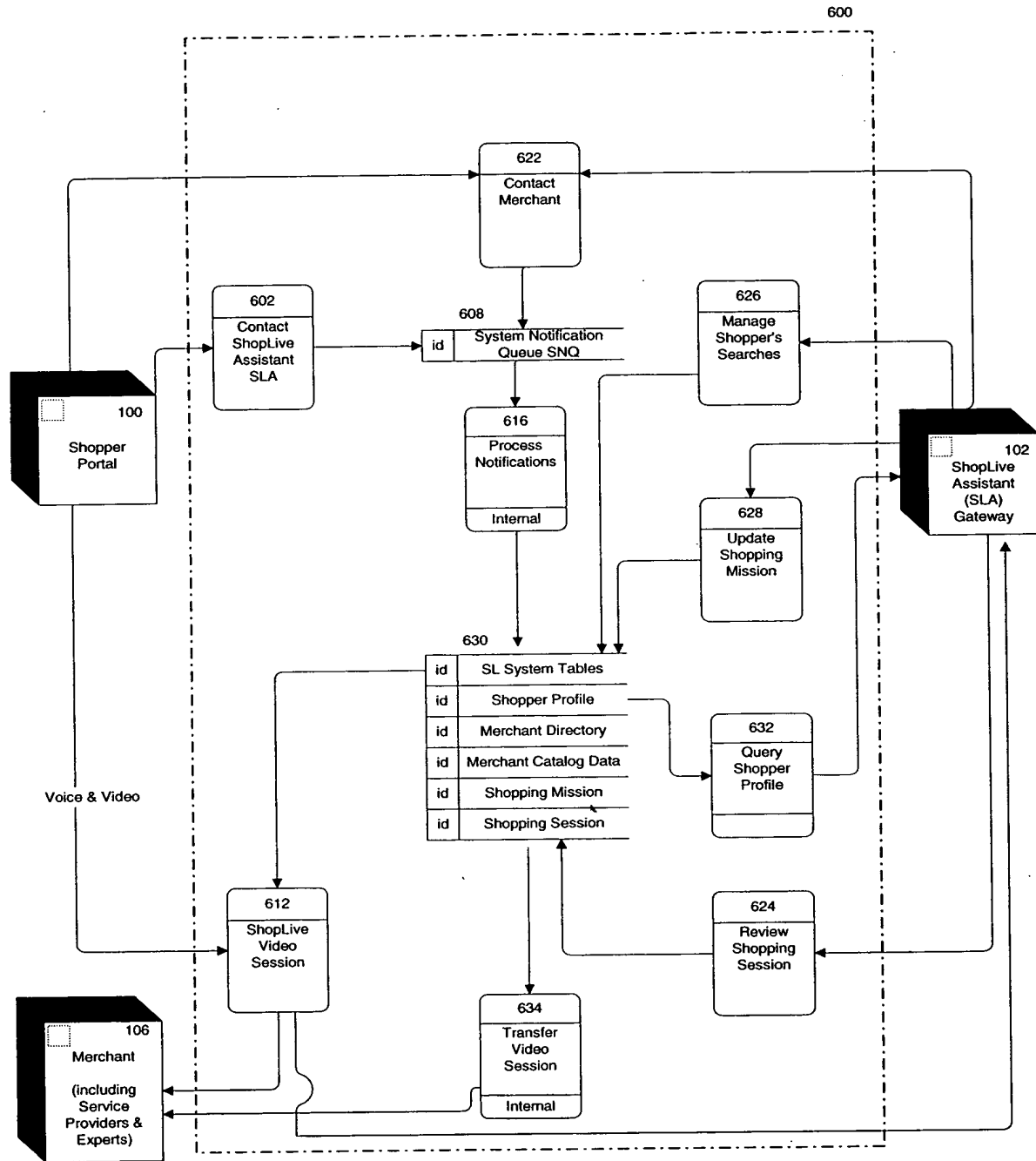


FIGURE 7: ShopLive - Notification Processing

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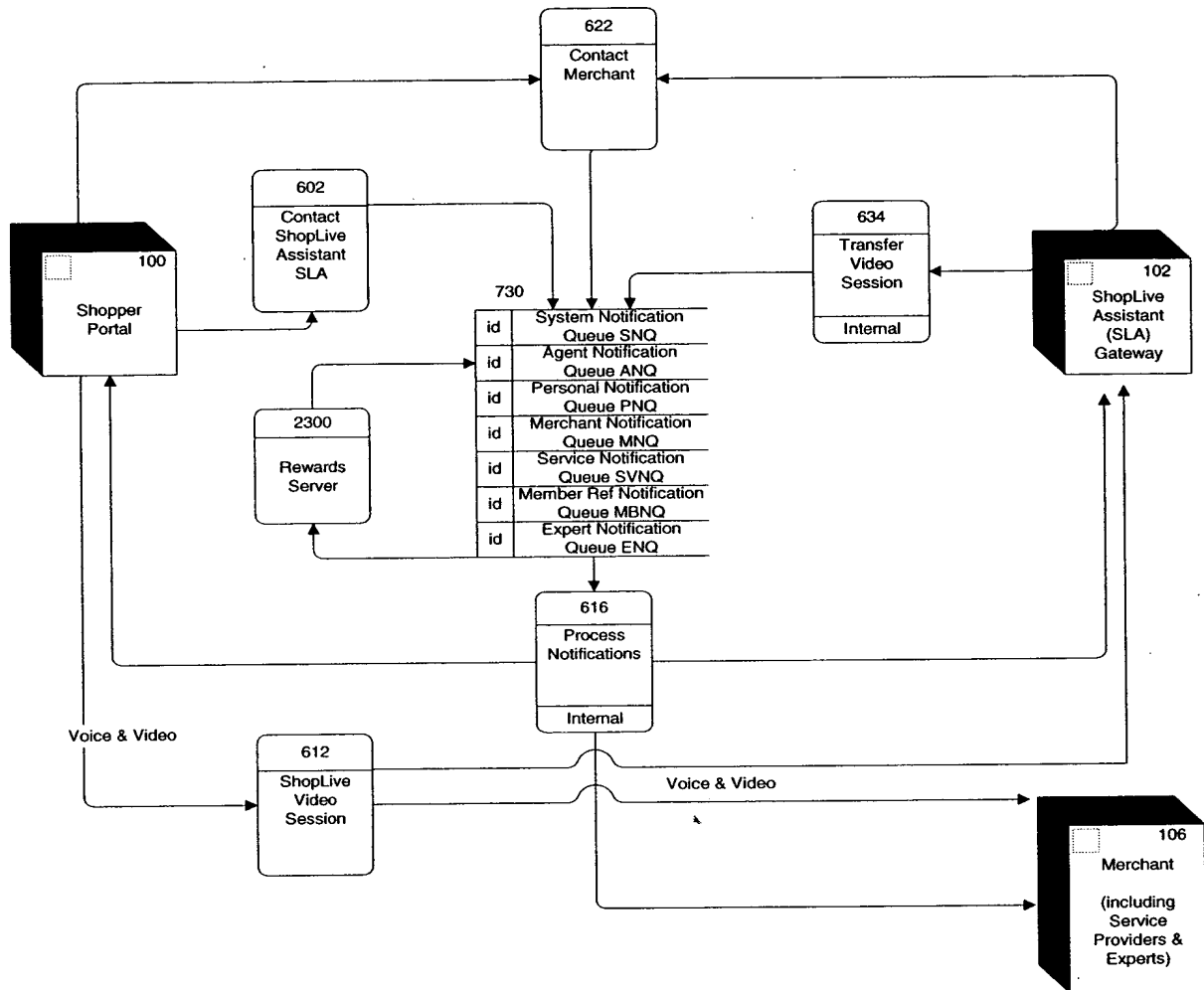
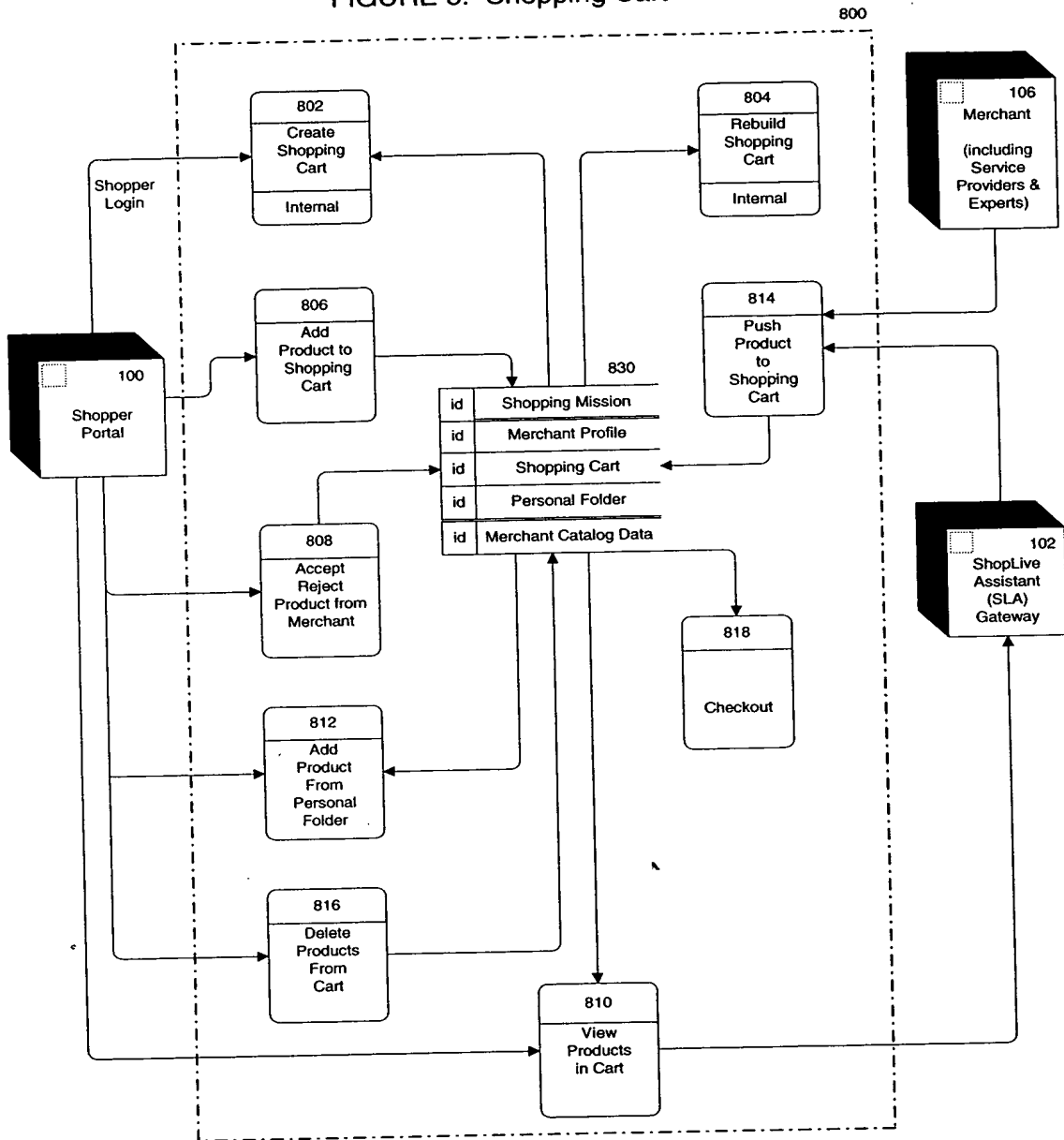


FIGURE 8: Shopping Cart



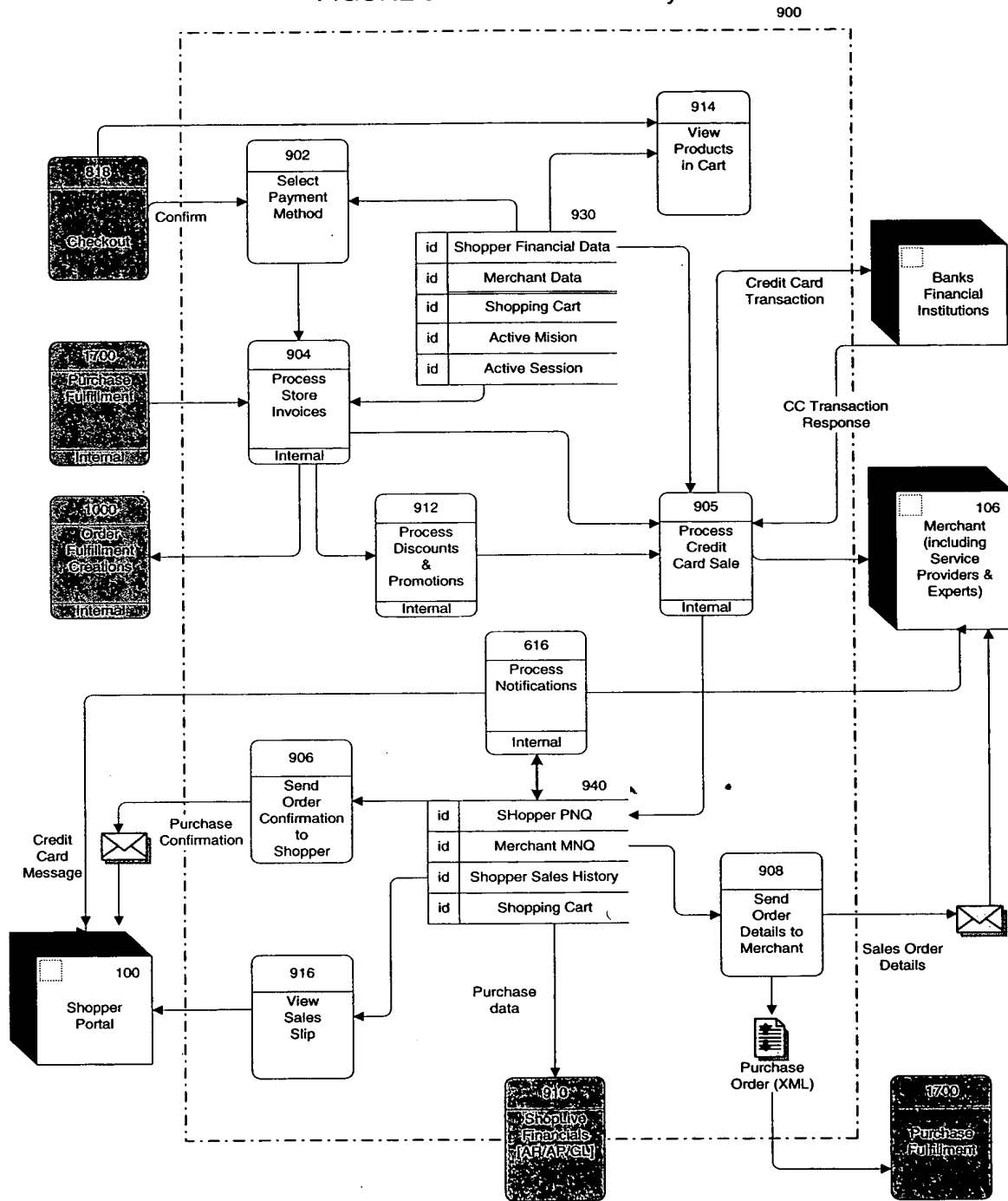
[illegible]

FIGURE 10: Order Fulfillment - Creations

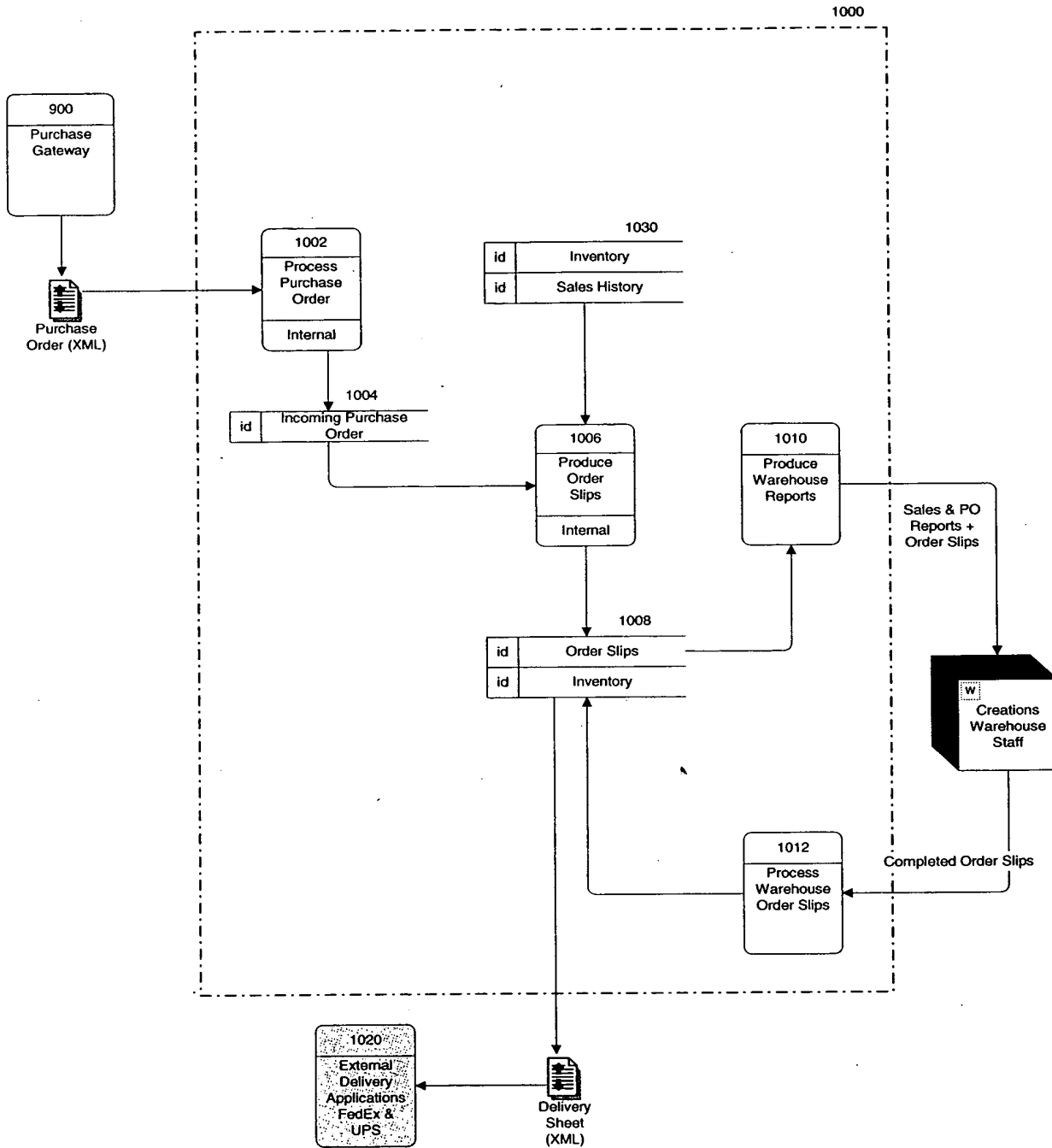


FIGURE 11: Transaction Gateway

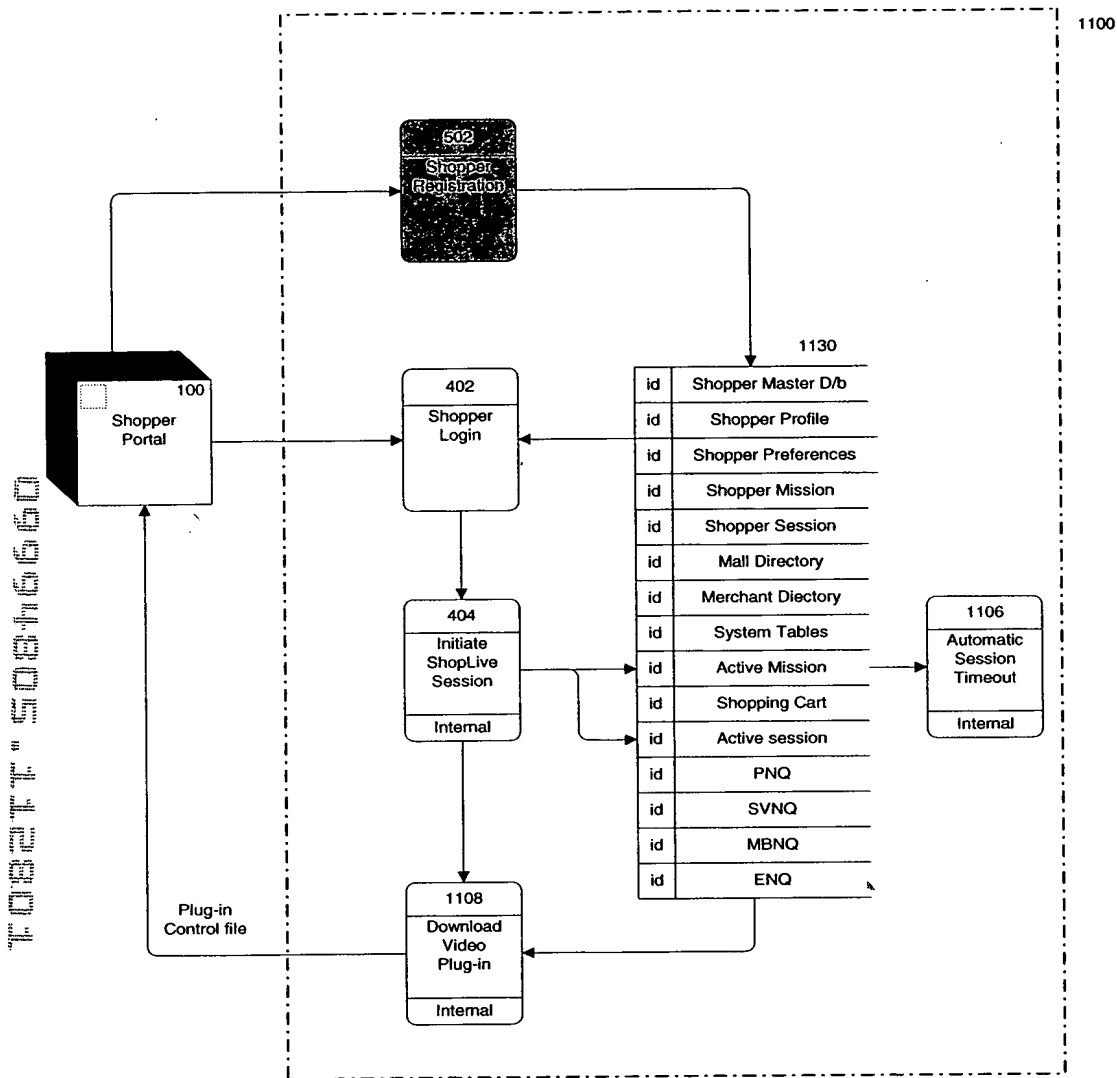


FIGURE 12: Session Gateway Framework

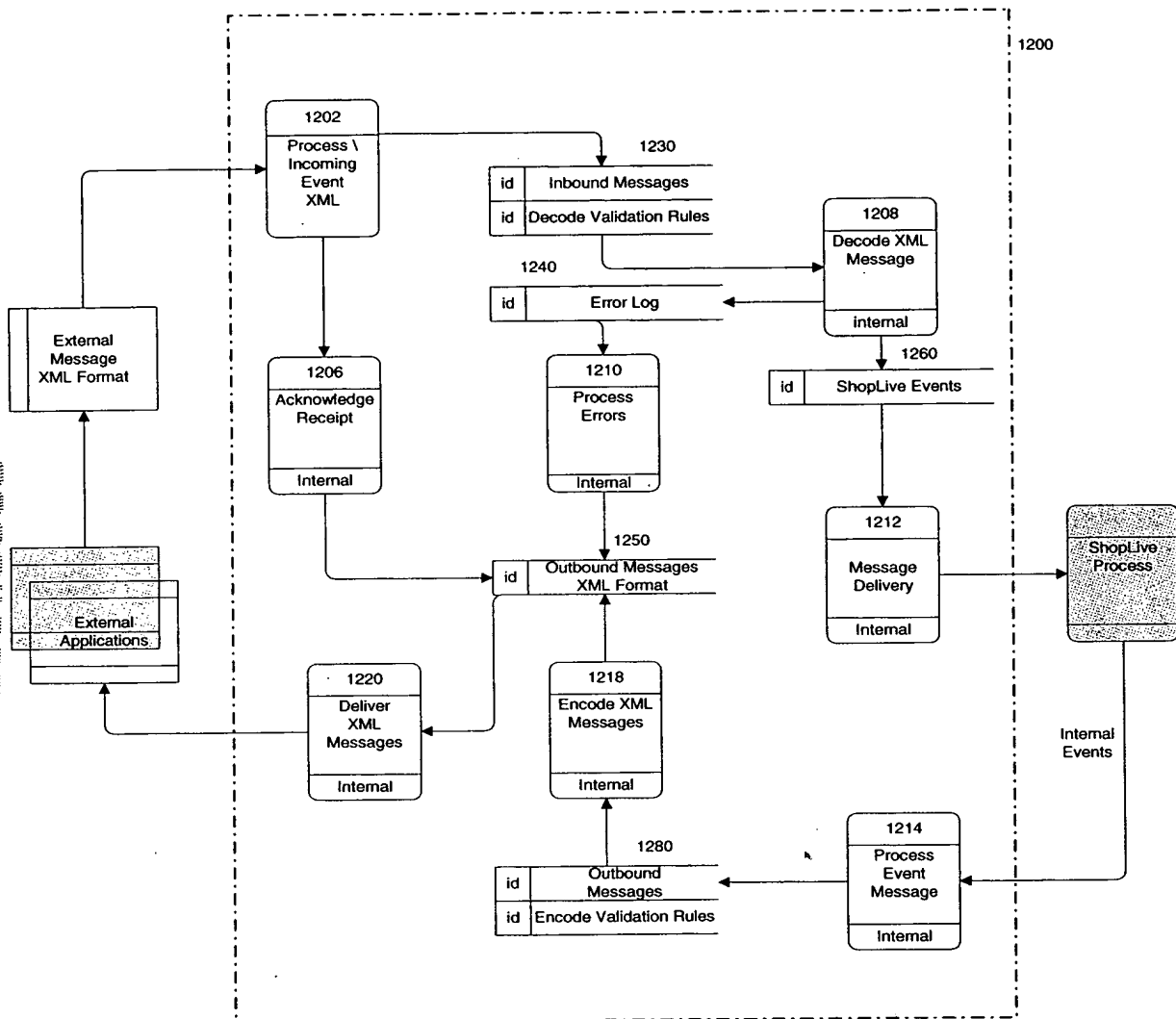


FIGURE 13: Search Engine

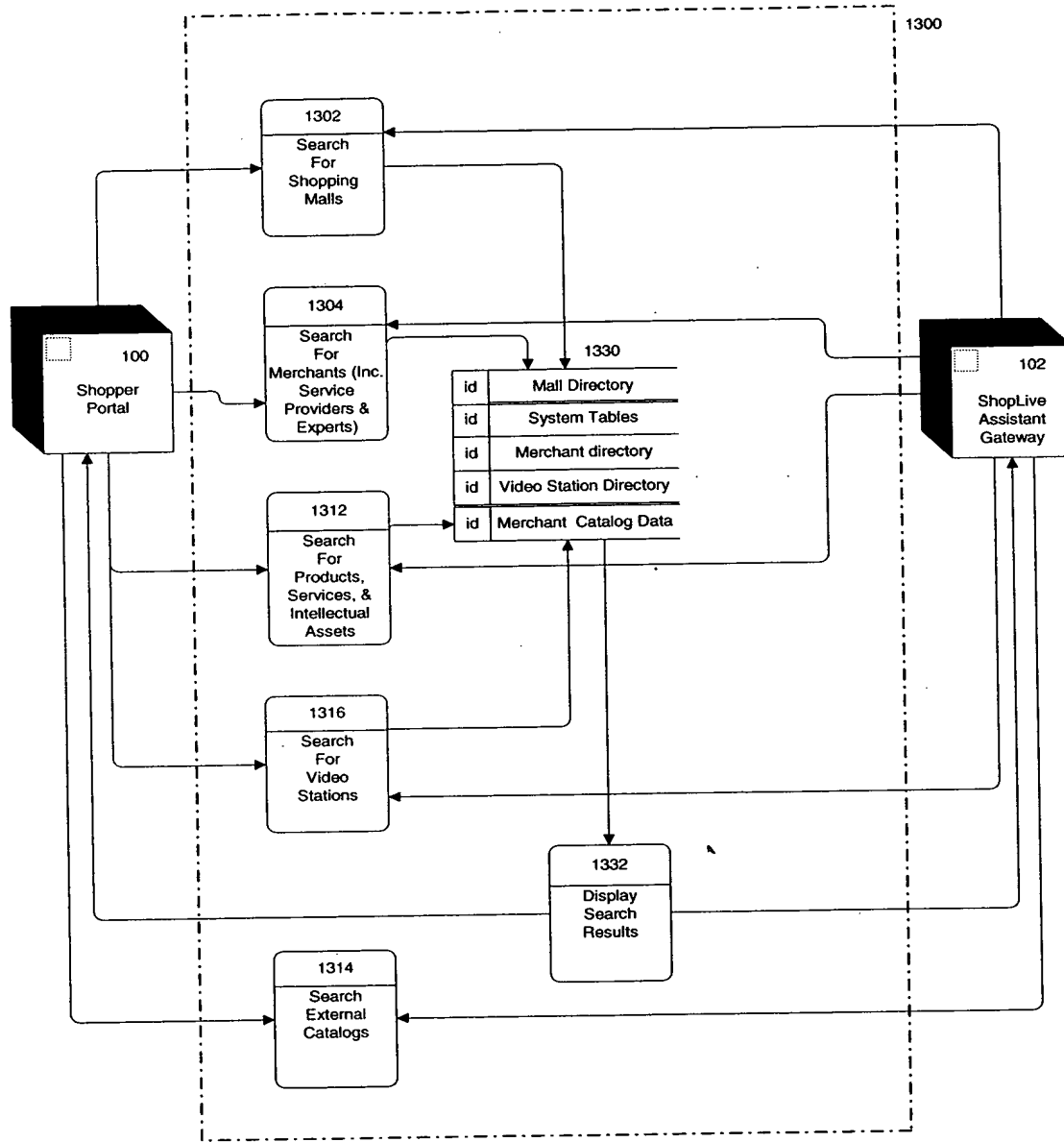
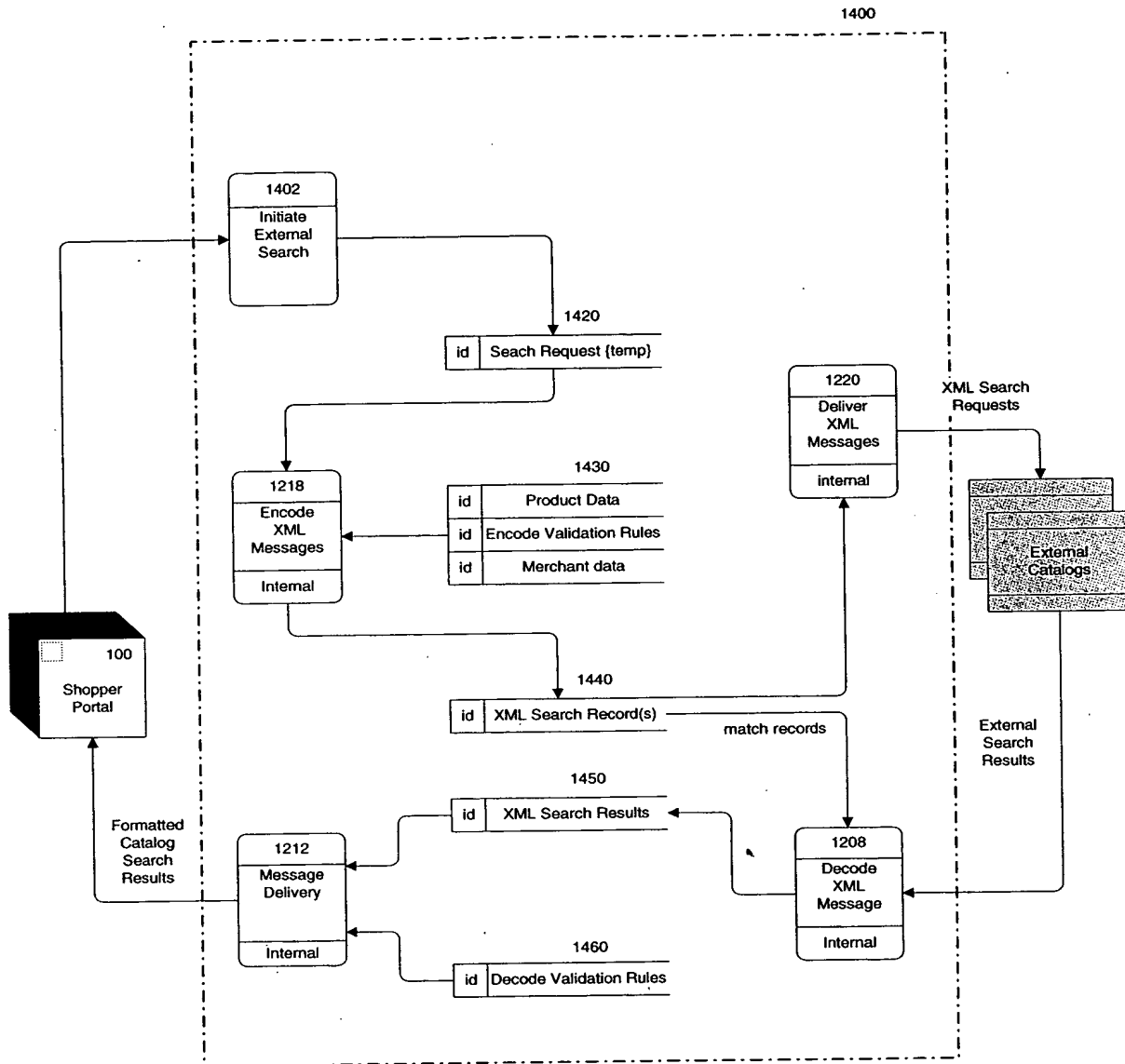


FIGURE 14: Search API - External



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FIGURE 15: Catalog Access - API

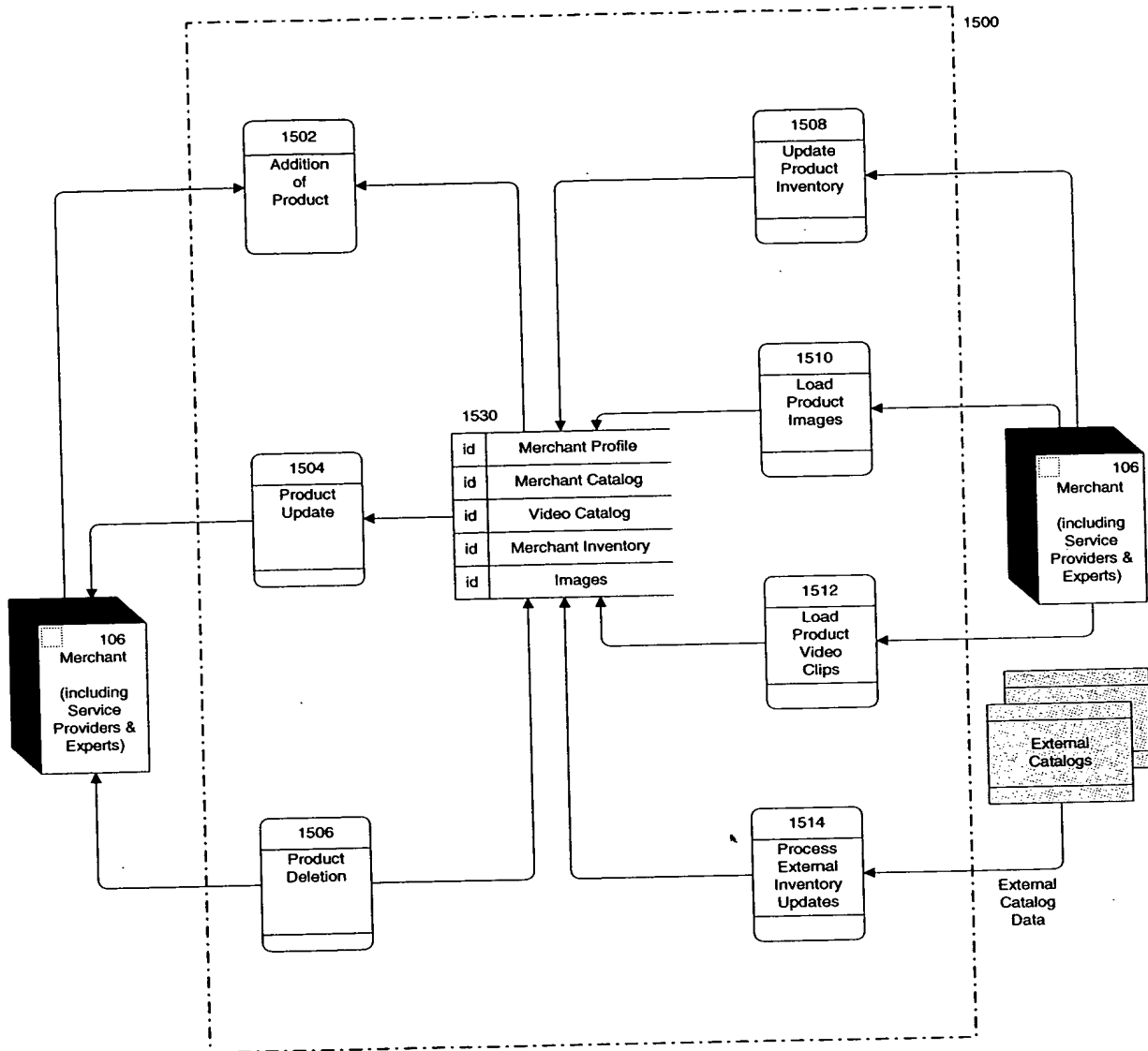


FIGURE 16: External Inventory Access- API

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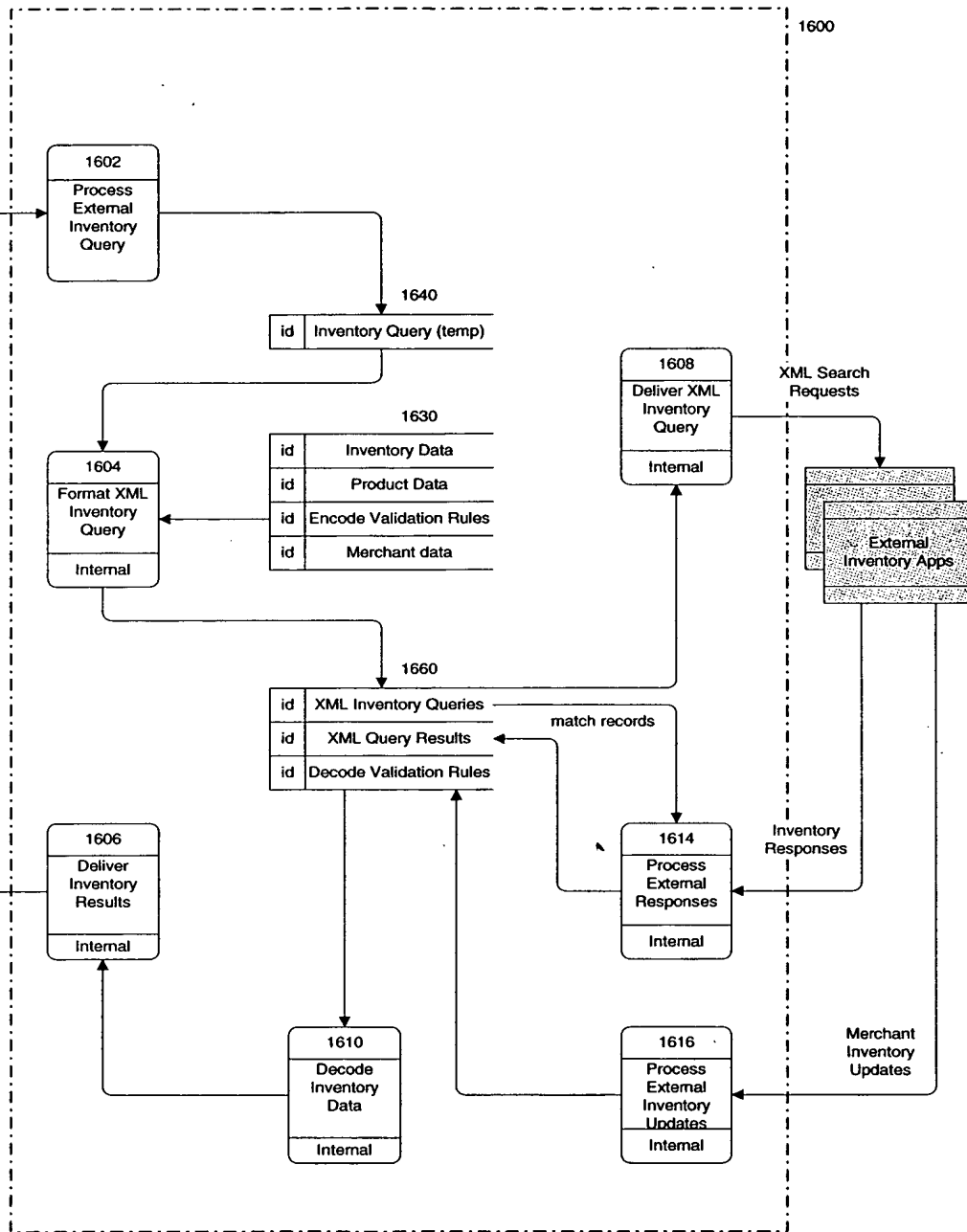


FIGURE 17: Purchase Fulfillment

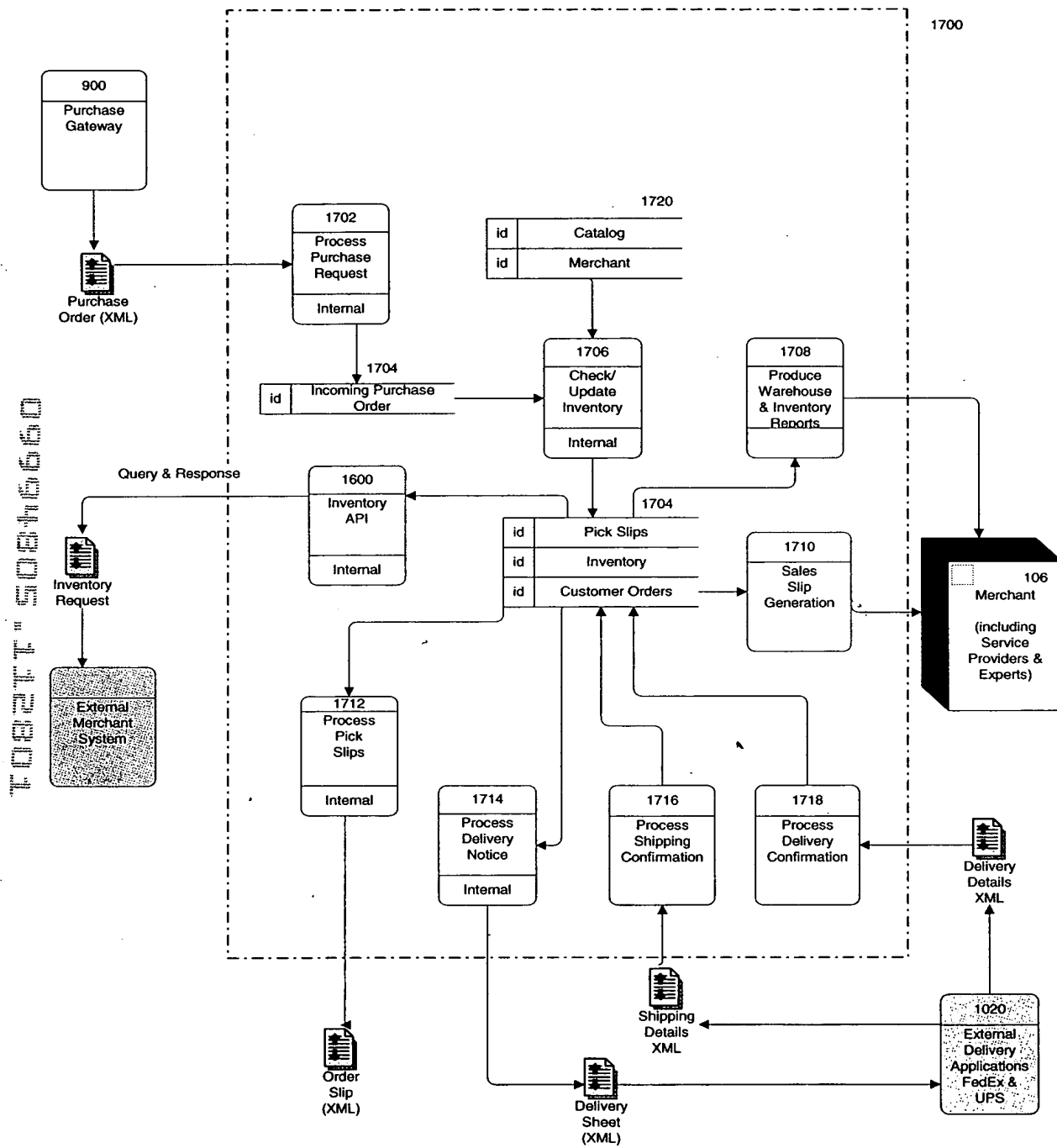


FIGURE 18: Data Warehouse - Marketing Reports

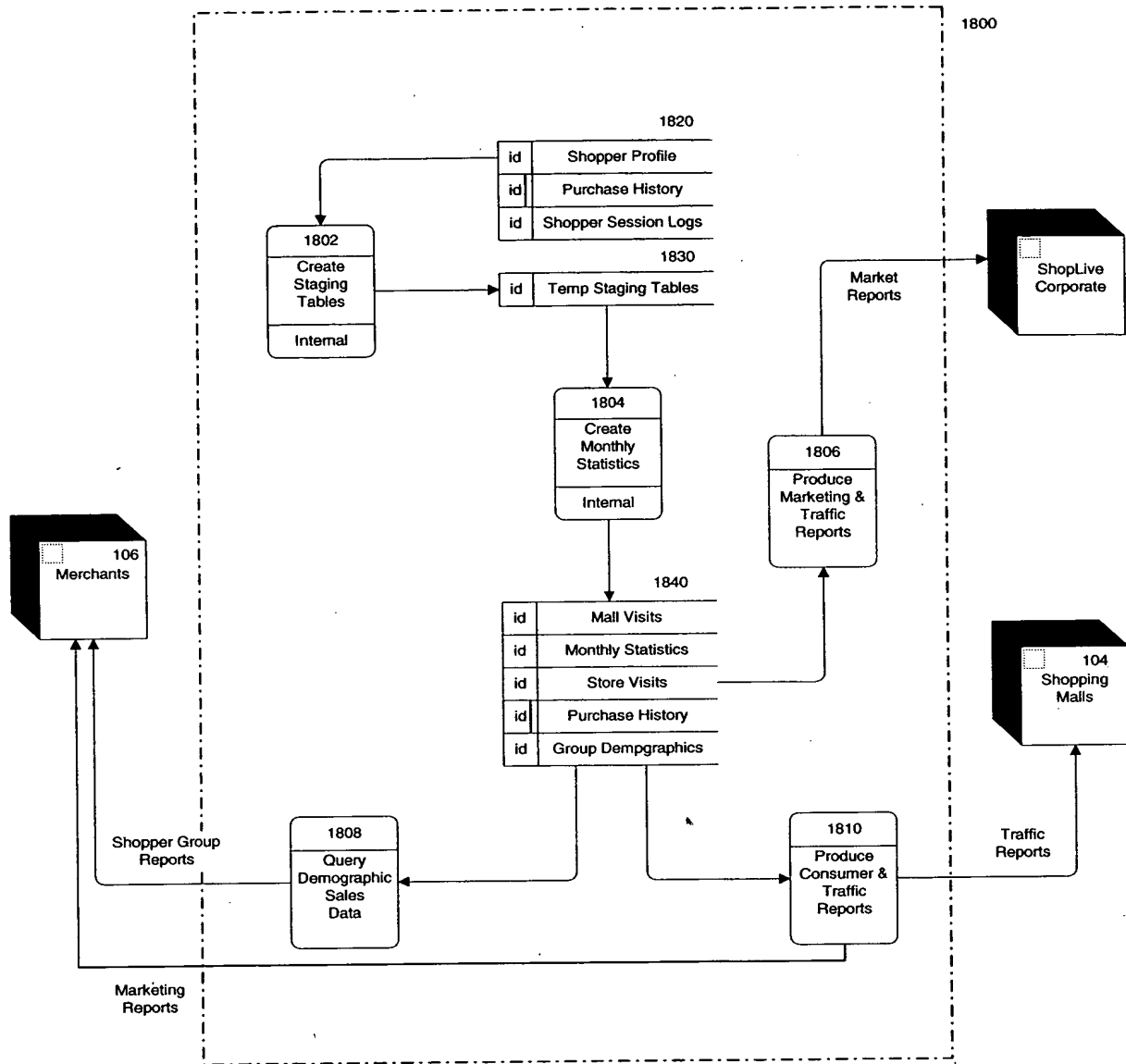
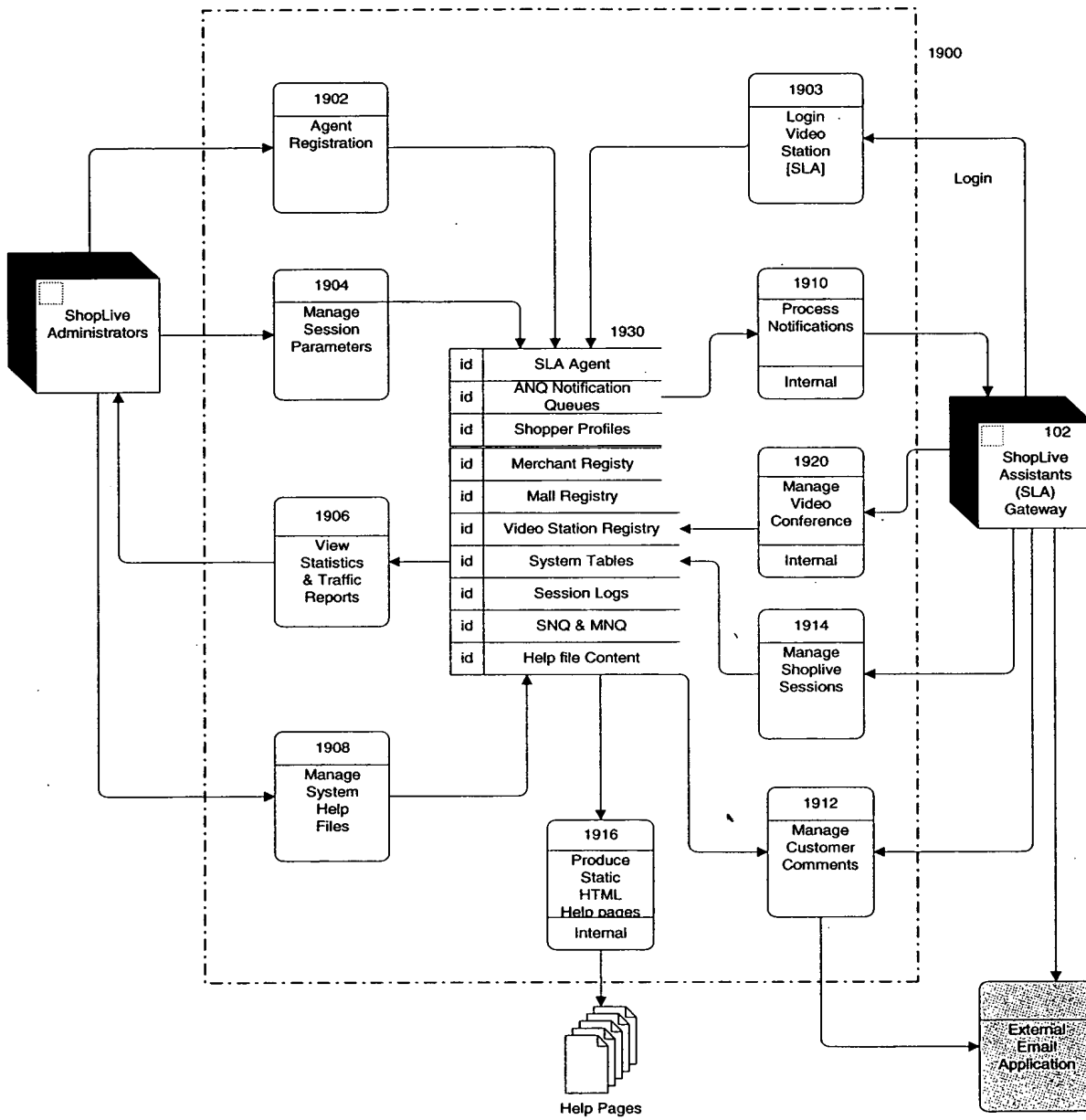


FIGURE 19: CRM - Customer Relationship Management



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FIGURE 20: ShopLive Administration System

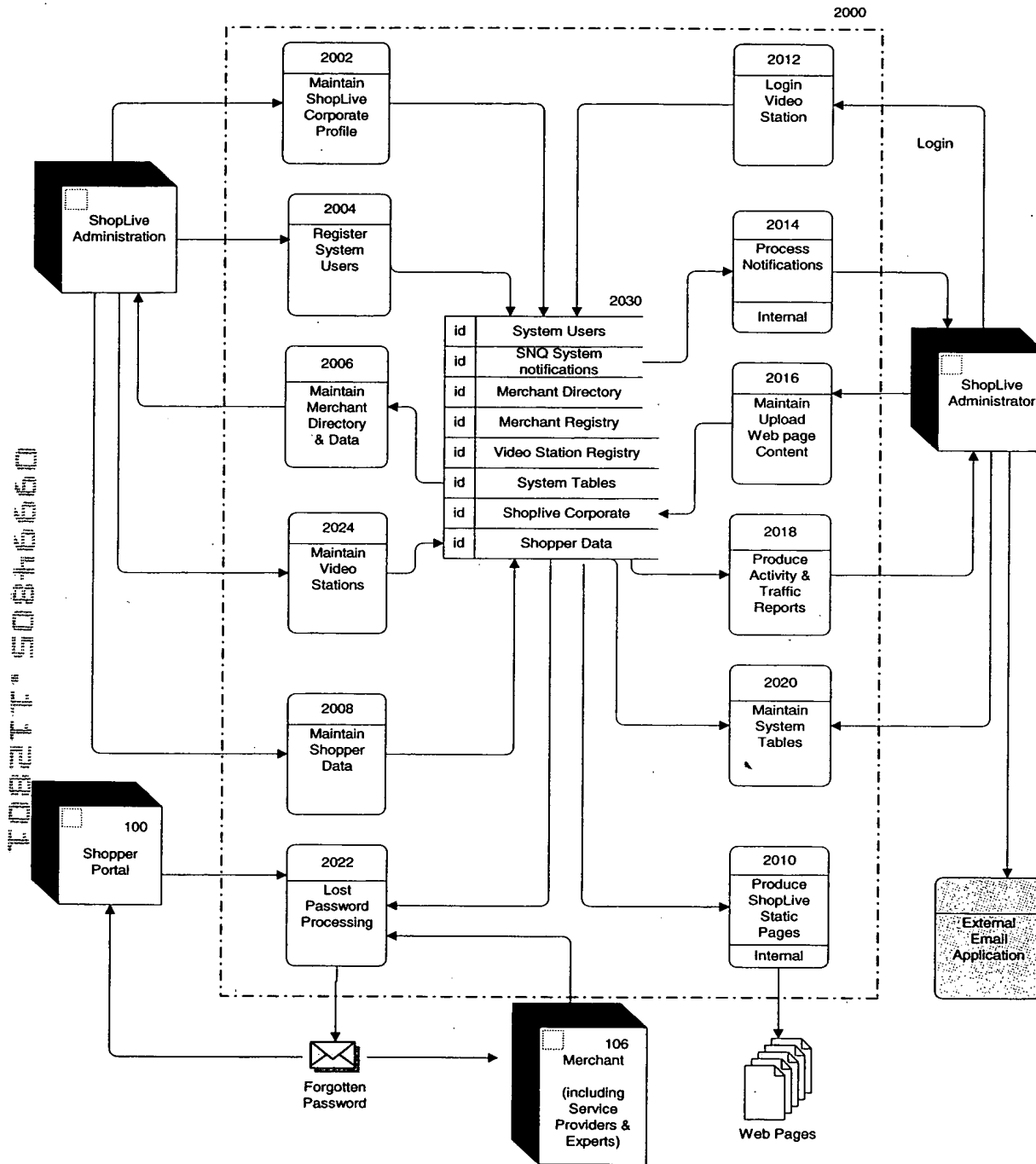


FIGURE 21: Merchant (Store, Service Provider, Expert)
Administration System

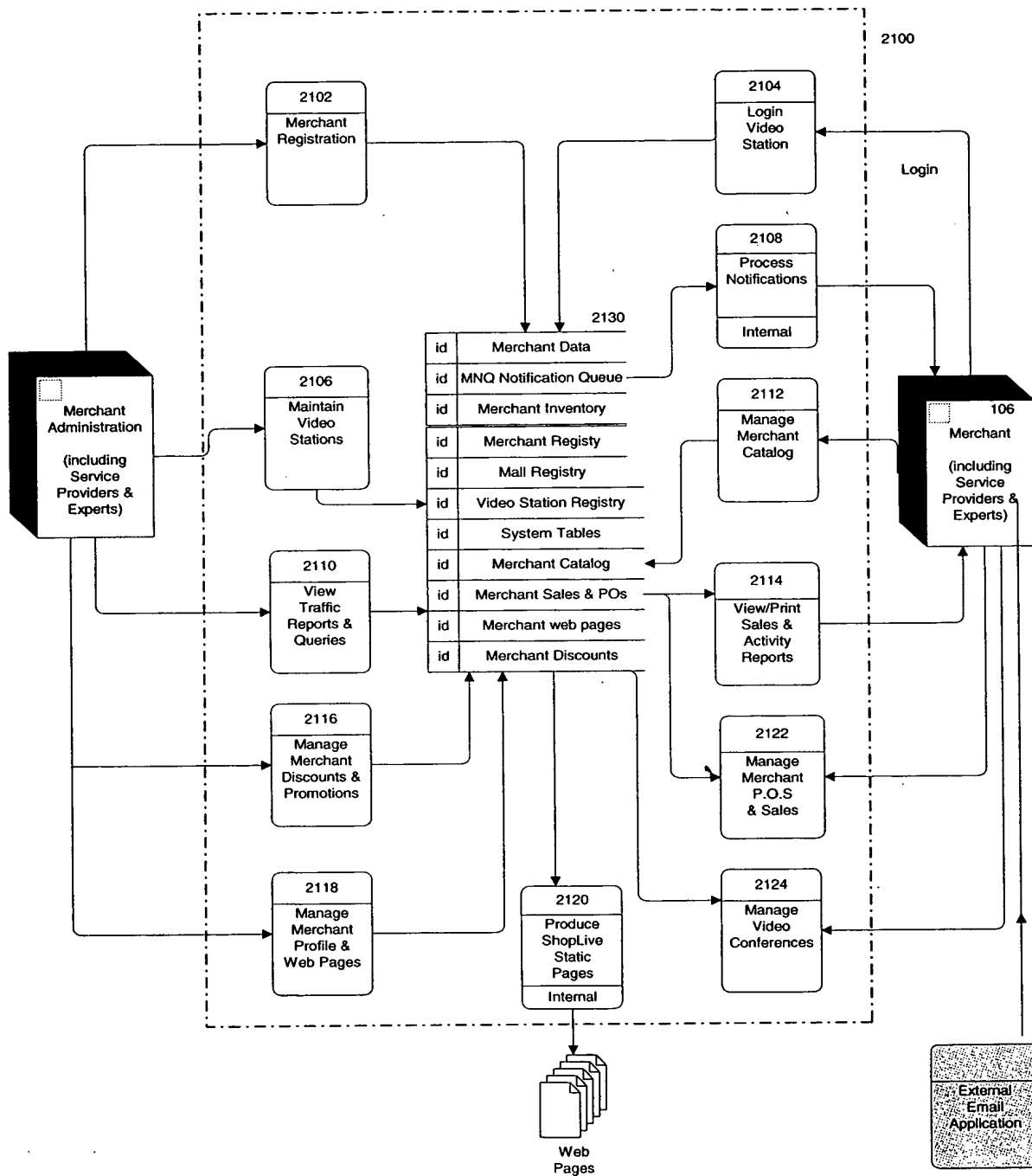


FIGURE 22: Mall Administration System

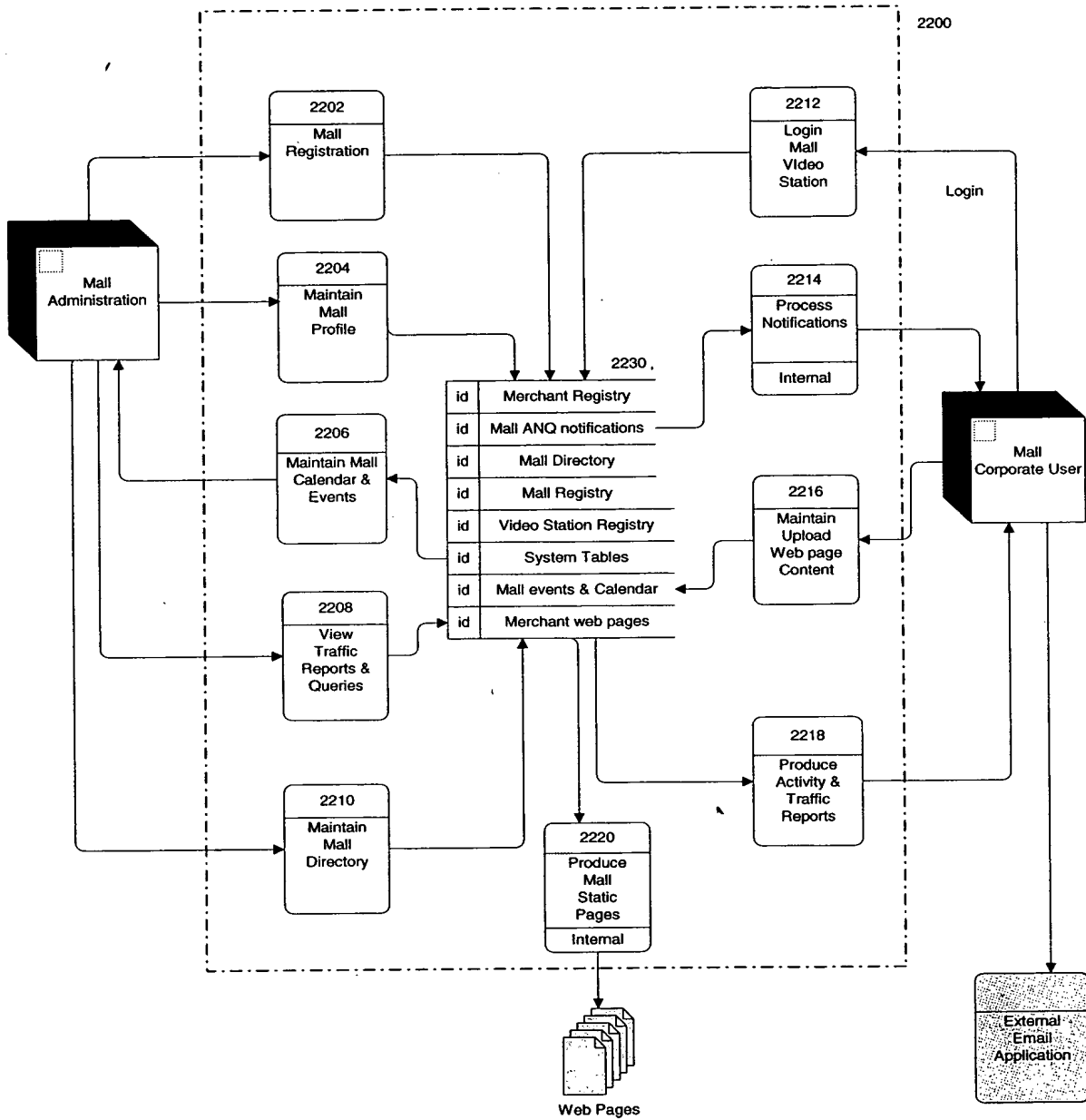


FIGURE 23: Rewards Server

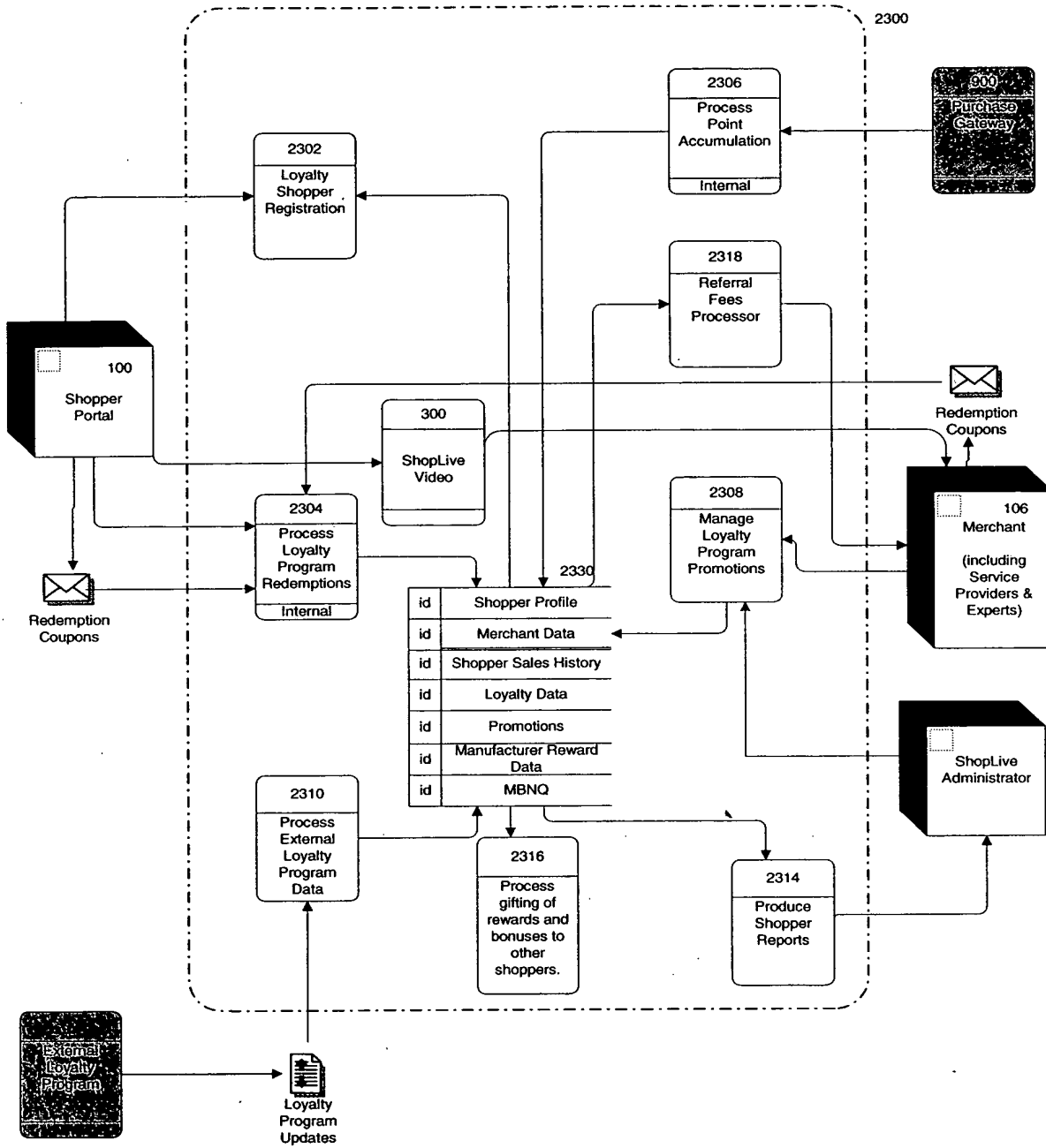


FIGURE 24: ShopLive Auctions

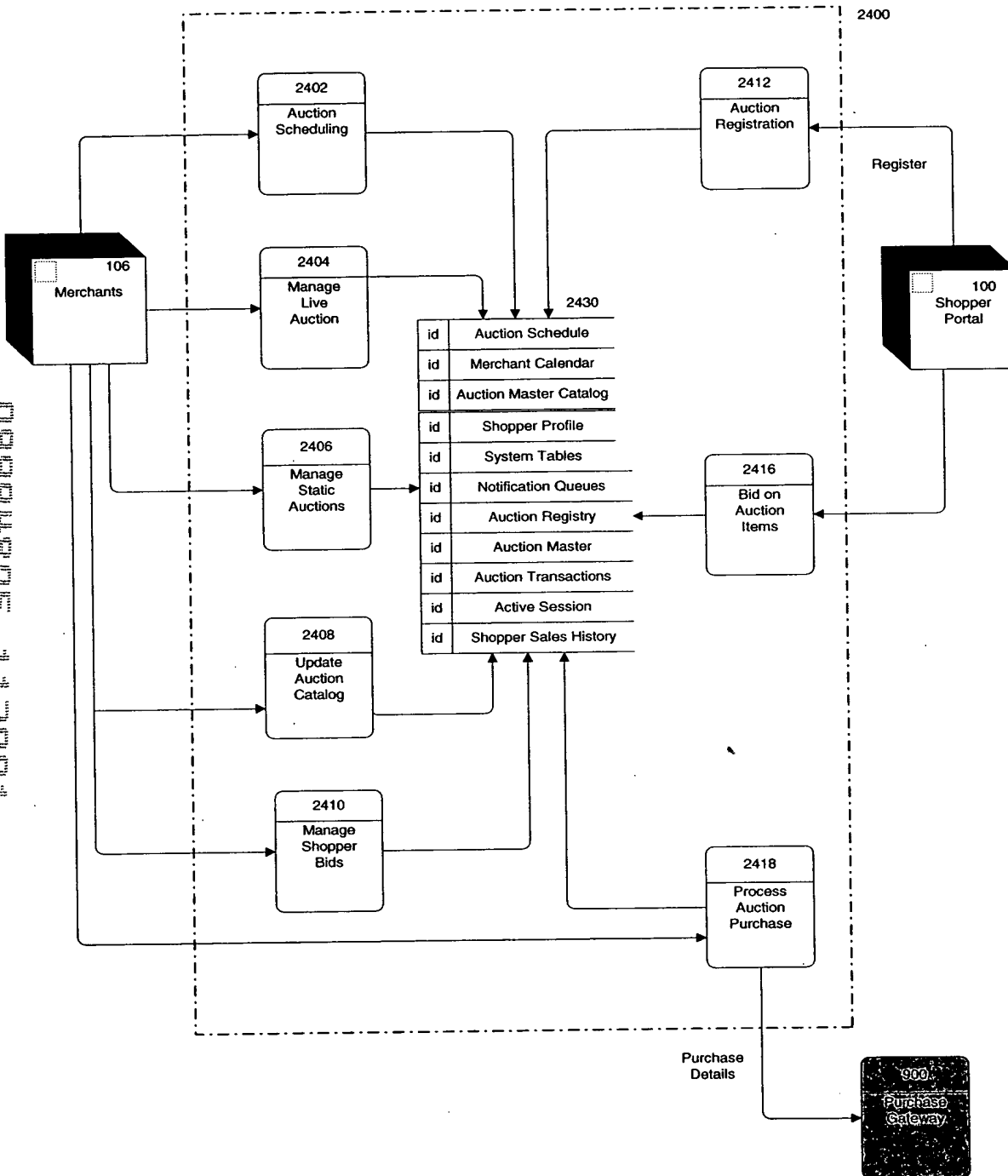


FIGURE 25: Process Nightly Shopper Notifications

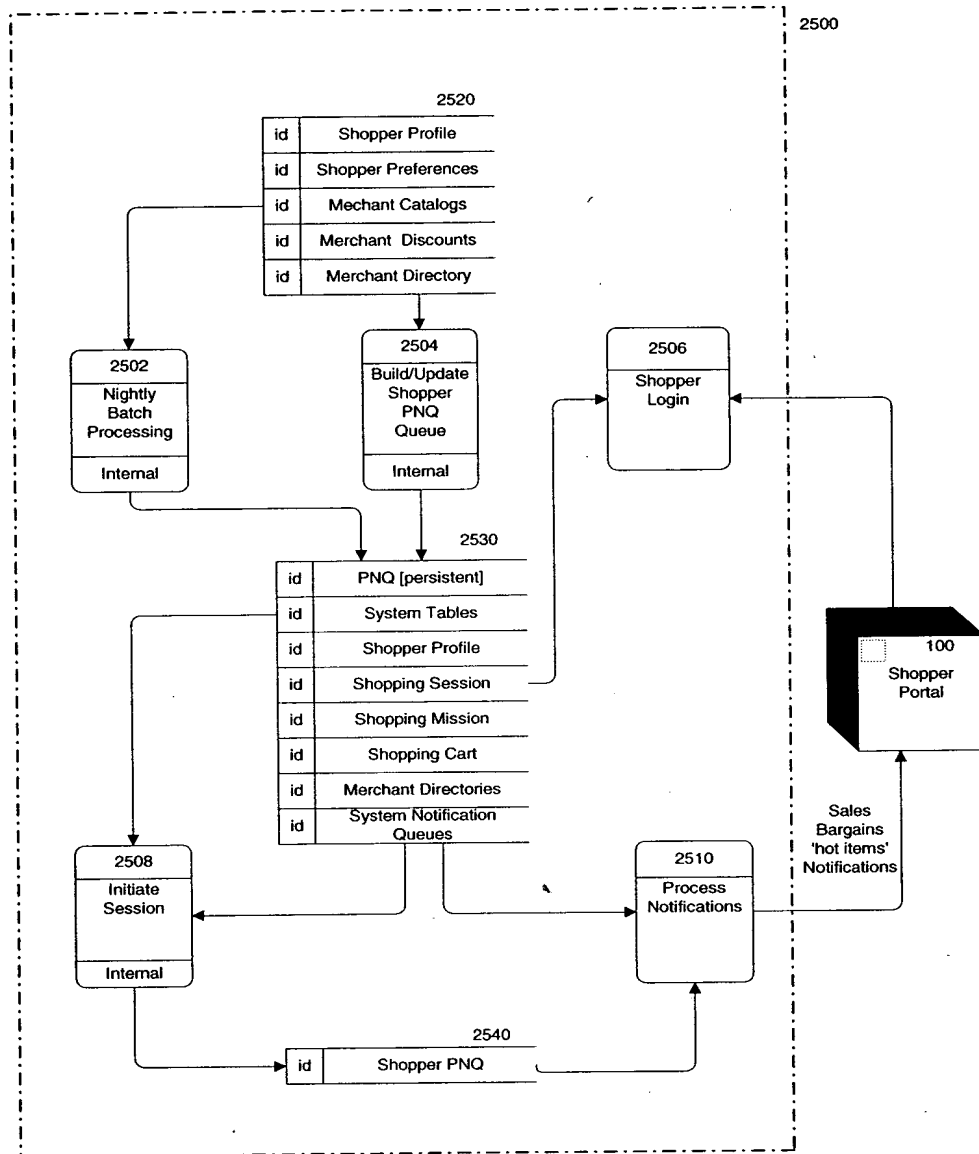


FIGURE 26: CREATIONS – IMPLEMENTATION MODEL

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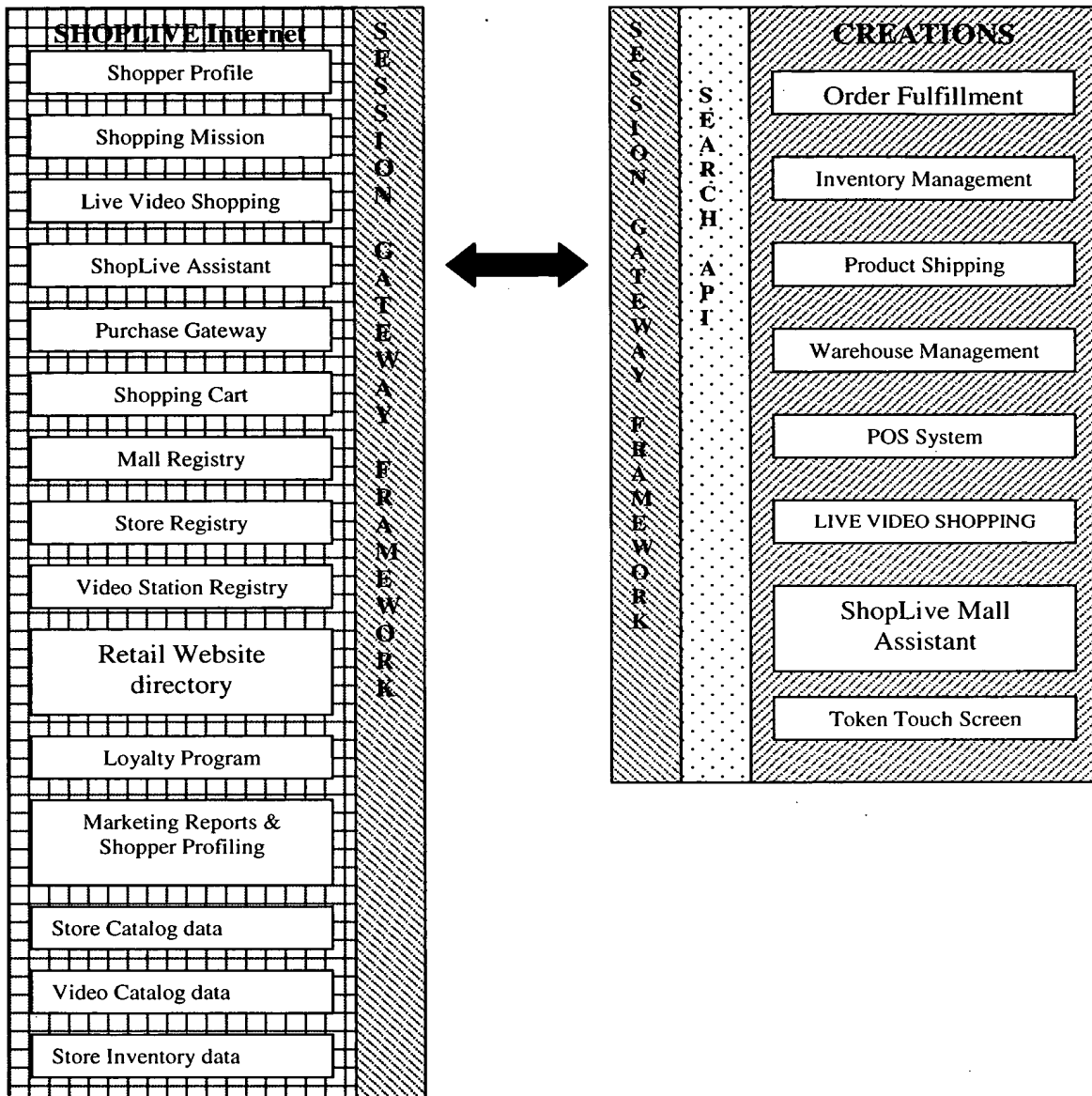
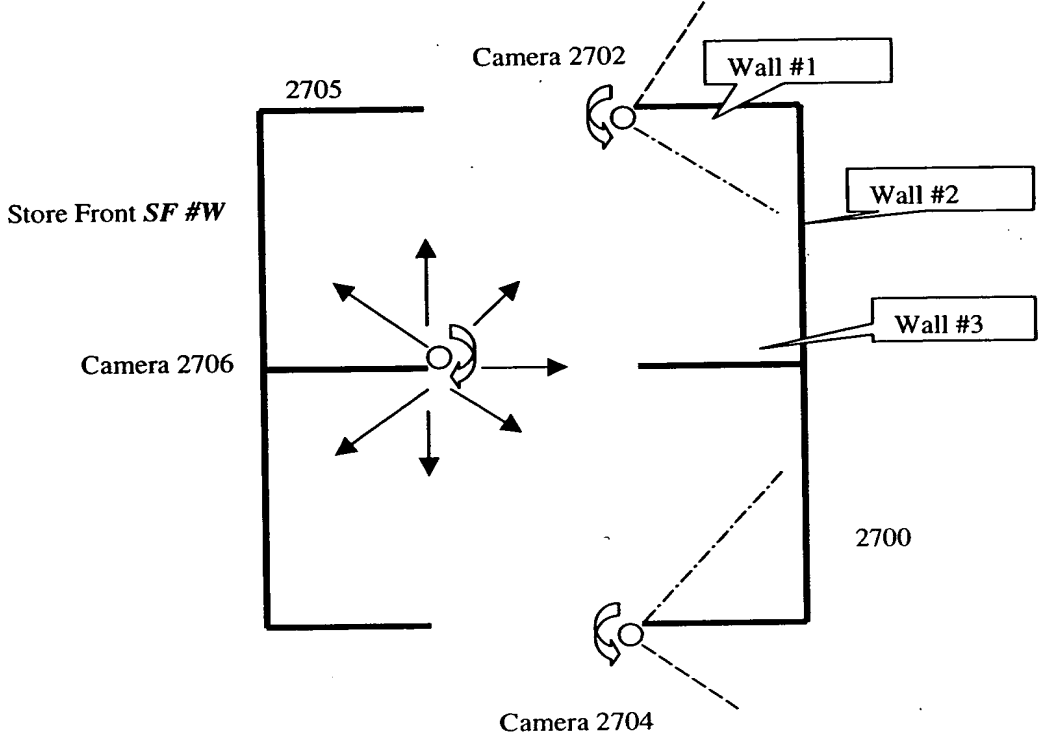


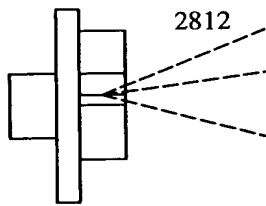
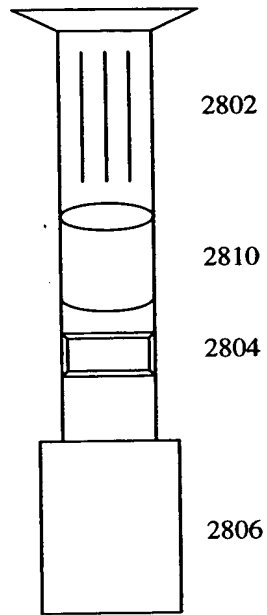
FIGURE 27: Creations - Camera Layout Specification



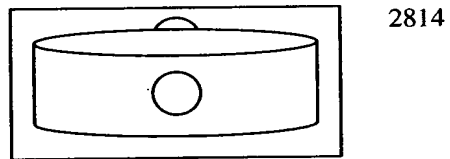
Plan View of Creations Store Front

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FIGURE 28: Video Work Stations – Camera Columns



Side View of Wall Camera Unit



Front View of Camera Unit

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FIGURE 29: Live Browser

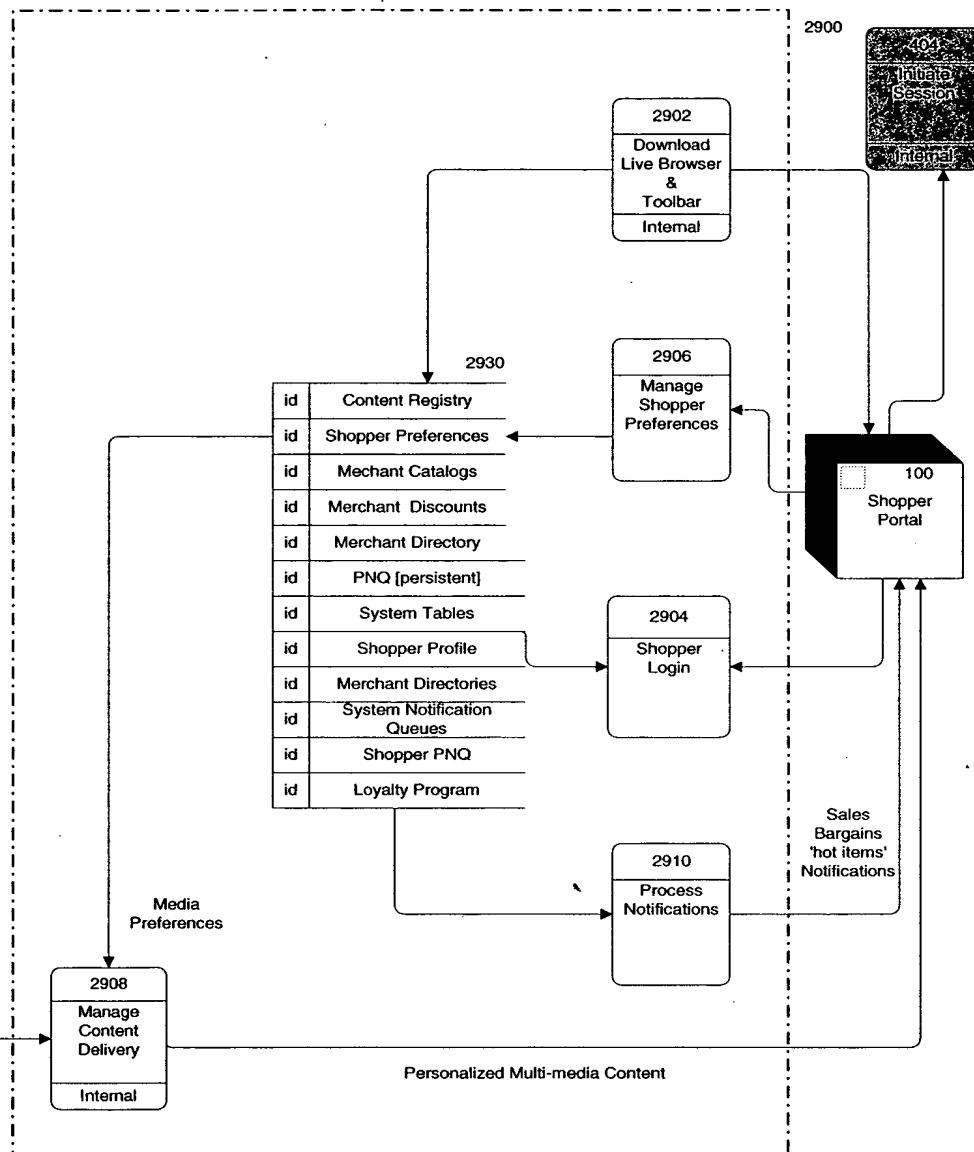
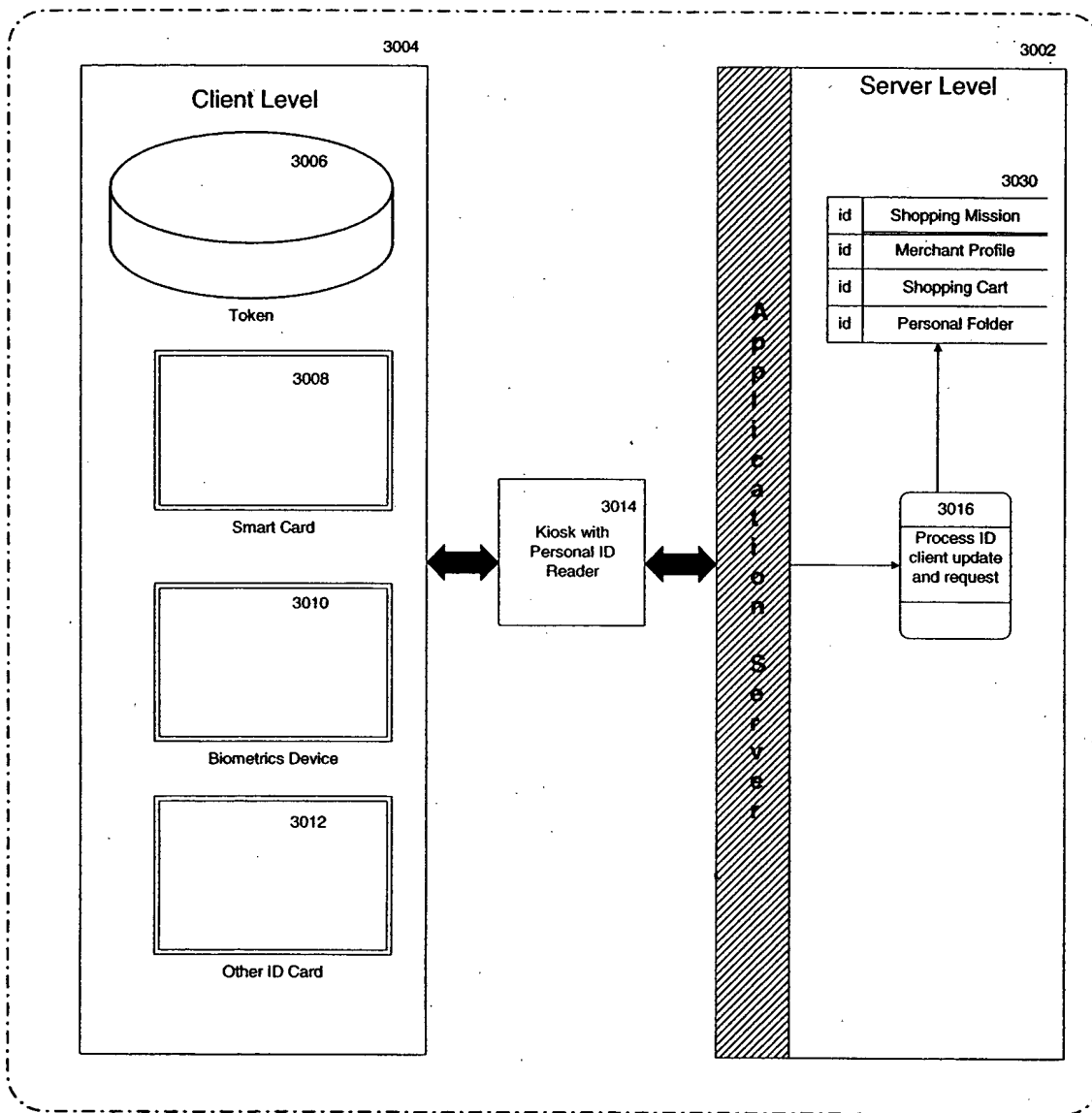


FIGURE 30: Onsite Personal Identification System

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FIGURE 31: Referral Server

